

Carson R. Richards

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Education

Utah Tech University, BS, Expected May 2024

AS awarded August 2022

Major: Software Engineering

Courses completed thus far: Fundamentals of Programming, Object Oriented Programming, Programming with Statistics, Introduction to Linux/Unix, Design Thinking.

Courses to be completed: Introduction to Algorithms and Data Structures, Programming in C++, Introduction to Software Engineering, Web Application Development I, Web Design Fundamentals.

Work Experience

Vasion, Saint George, Utah, 4/1/22 - 6/20/22

Product Support Engineer

Acted as liaison between customers of the Vasion software and the company by effectively problem solving and communicating with customers. Held meetings frequently to communicate with customers and diagnose the root issue. Worked as a team to ensure cases are being solved effectively and on time. Use critical and creative thinking to evaluate and solve any pertinent issues.

Intermountain Healthcare, Saint George, Utah, 10/11/2021 - Present

Clinical Lab Assistant

Process and prepare incoming specimens accurately to be tested by scientists. Act as the first line of defense in preventing any errors in testing, use problem solving to find any current and prevent future issues. Work effectively in a team to ensure testing is completed efficiently. Use precise and accurate data entry when handling critical results and patient information. Effectively communicate with other hospital staff when discussing testing to be completed.

Activities and Awards

Member of Association of Computing Machinery 2022

Awarded Dean's Scholarship to Utah Tech University 2019

Awarded perfect attendance senior year of high school 2019

Achieved rank of Eagle Scout in Boy Scouts of America 2018

