

KRYSTAL L. GUERRERO
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SUMMARY:

I am a highly motivated individual with a proven ability to learn quickly. I am an extremely creative person who enjoys being around others. I possess an exceptional ability to build productive relationships and resolve complex issues and win customer loyalty. I demonstrate outstanding problem solving and active listening skills. I am able to diffuse difficult customer situations with tact and ease.

EDUCATION:

East Greene High School, Grand Junction, IA -Diploma General Studies 05/04
University of Iowa, Iowa City, IA -Bachelor's Graphic Communications/Web Design 05/08
Art Institute of Pittsburgh, Pittsburgh, PA- Associates Graphic Design 06/14
South New Hampshire University- Bachelors Web/ Graphic Design 6/18

SKILLS:

Corporate branding
Logo design
HTML
Basic JavaScript
Page layout design
Trade show display design
Proficient on Windows and Macintosh OS

SOFTWARE TOOLS:

Photoshop
Excel
Flash
Illustrator
InDesign
Powerpoint
Microsoft Word

EMPLOYMENT HISTORY:

08/11 Present United States Army
Signal Support Specialist (25U)
Maintain radio and data distribution systems, Perform signal support functions and technical assistance for computer systems, Provide technical assistance and training for local area networks, Maintenance for equipment, terminal devices, assigned vehicles and power generators

6/09-12/10 Imprinted Sportswear, Iowa City, IA
Designer/ Web Technician
Designed custom t-shirts for customers, managed company's website and orders, answered phones, took orders, walked customer through the process, completed money transactions, customer service

5/08-6/09 First Class Signs, Ames, IA
Designer/Production
Designed signs for new companies, restored old signs and advertisements, answered phones and helped customers

12/07 -8/08 Snow Creek, Apparel, Ames, IA
Manager/Designer
Made sure other employees completed their jobs on time with high quality work. Help design customers products and served customers to the highest level of respect



REFERENCES:

Sue Thalken, Iowa City IA 319-325-1930

Courtney Gonzales, Des Moines IA 515-779-2031

Sarah Pearson, Iowa City IA 319-621 0192