

### P. O. BOX 308 ACTON, CA 93510 661.965.5616



#### **OUTPOSTSATELLITESYSTEMS@DIRECWAY.COM**

#### Selected Package DW7000 Residential Service Plans

PLAN	INCLUDED	Up Front Cost	Monthly Cost	Select 1	Select 1
1. Residential Service Plans Promotional Payment DW7000	74m DISH 1W Transmitter DW7000 15 MONTH Service Commitment 30 MONTH WARRANTY DOWNLOAD speed 500 Kbps STANDARD INSTALLATION	\$99.99	\$40.00		
	Dynamic NAT DOWNLOAD THREHOLE 169 MB RECOVERY 47 Kbps	\$00.00	\$59.99		
	Dynamic NAT DOWNLOAD THREHOLE 350 MB RECOVERY 50 Kbps	\$00.00	\$69.99		
	1 Static IP DOWNLOAD THREHOLE 350 MB RECOVERY 50 Kbps	\$00.00	\$89.99		
	DIAL UP ACCOUNT	\$00.00	\$15.00		
	CUSTOM INSTALLATION	SEE CHART	\$00.00		
	RV Tripod	\$150.00	\$00.00		
	RV Stand	\$150.00	\$00.00		
	NON PEN Stand	\$150.00	\$00.00		
2. Residential Service Plans Up Front Payment DW7000	74m DISH 1W Transmitter DW7000 15 MONTH Service Commitment 15 MONTH WARRANTY DOWNLOAD speed 500 Kbps STANDARD INSTALLATION	\$599.99	\$00.00		
	Dynamic NAT DOWNLOAD THREHOLE 169 MB RECOVERY 47 Kbps	\$00.00	\$59.99		
	Dynamic NAT DOWNLOAD THREHOLE 350 MB RECOVERY 50 Kbps	\$00.00	\$69.00		
	1 Static IP DOWNLOAD THREHOLE 350 MB RECOVERY 50 Kbps	\$00.00	\$89.99		
	Extended Warranty	\$100.00	\$00.00		
	DIAL UP ACCOUNT	\$00.00	\$15.00		
	CUSTOM INSTALLATION	SEE CHART	\$00.00		
	RV Tripod	\$150.00	\$00.00		
	RV Stand	\$150.00	\$00.00		
DTV-101	DTV 101	\$00.00	TBA		
DTV-101/119	DTV 101 & DTV 119	\$00.00	TBA		
DTV-101/110/119	DTV 101 & DTV 110 & DTV 119	\$00.00	TBA		

- One-Time Fee: This fee is charged one time
- Monthly Service Fee: This is your monthly service charge
- Monthly Hardware Fee: Only applicable if you are purchasing a hardware with Promotional Payment

Upfront Purchase: If you cancel your order prior to installation, you will not be charged. If you cancel service in the first 30 days after activations, you may return the modem and outdoor transmitter to direcway; once all equipment is received back, you will be refunded \$400. You will not receive a refund for any installation charges, DIRECTV upgrade kits, or other fees. If you cancel service more than 30 days after activation and prior to the completion of the 15-month commitment, you will be charged a \$300. Service Termination Fee and are not eligible to receive any refunds.

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#### Selected Package DW7000 Commercial Service Plans

PLAN	INCLUDED	Up Front Cost	Monthly Cost	Select 1 Select 1
3. Commercial Service Plans Up Front Payment DW7000	.98m DISH 2W Transmitter DW7000 24 MONTH Service Commitment 24 MONTH WARRANTY DOWNLOAD speed 1000 Kbps STANDARD INSTALLATION	\$999.999	\$00.00	
	Dynamic NAT DOWNLOAD THREHOLE 500 MB RECOVERY 56 Kbps	\$00.00	\$99.99	
	1 Static IP DOWNLOAD THREHOLE 500 MB RECOVERY 56 Kbps	\$00.00	\$119.99	
	1 Static IP DOWNLOAD THREHOLE 500 MB RECOVERY 56 Kbps	\$00.00	\$199.99	
	5 Static IP DOWNLOAD THREHOLE 800 MB RECOVERY 100 Kbps	\$00.00	\$129.99	
	5 Static IP DOWNLOAD THREHOLE 800 MB RECOVERY 100 Kbps	\$00.00	\$229.99	
	NEXT DAY REMOTE MAINTANCE	\$00.00	\$28.00	
	DIAL UP ACCOUNT	\$00.00	\$15	
	NON PEN Stand	\$150.00	\$00.00	
	CUSTOM INSTALLATION	SEE CHART	\$00.00	

- One-Time Fee: This fee is charged one time
- Monthly Service Fee: This is your monthly service charge
- Monthly Hardware Fee: Only applicable if you are purchasing a hardware with Promotional Payment

Upfront Purchase: If you cancel your order prior to installation, you will not be charged. If you cancel service in the first 30 days after activations, you may return the modem and outdoor transmitter to direcway; once all equipment is received back, you will be refunded \$400. You will not receive a refund for any installation charges, DIRECTV upgrade kits, or other fees. If you cancel service more than 30 days after activation and prior to the completion of the 15-month commitment, you will be charged a \$300. Service Termination Fee and are not eligible to receive any refunds.

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### NON-STANDARD INSTALLATION FEES

#### Installation or service work is NOT refundable!

The following is a list of prices for the most common custom work that might be necessary during the installation or service of your satellite dish products for DirecWay

All installations are different because all houses are different.

Additional work is payable directly to the installer at time of installation.

The dealer from whom you purchased your product includes a "standard installation" which is described above.

Basic .74m dish \$200 Included with installation

Basic .98m dish Installation \$400 Included with installation

Physical Site Survey \$50 Included with installation

Basic Service Call (up to 2 hours of labor) \$80/hr, 2 hour minimum

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Additional Cost	<b>.</b>	
Description of Additional Non-Standard Charges	Price	
Non Penetrating Roof Mount	\$150	
Ground Mount (including pole, cement and up to 20' of 4" deep dirt trench)	\$125.00	
Does not include under walkway boring		
Cable trenching - unobstructed dirt - (for each foot over 20')	\$2.00 per foot	
Cable penetration under sidewalk, driveway or fixed object	Per Quote	
Attic/Crawl Space	\$75.00	
Aerial cable to or from outbuilding(s)	Per Quote	
Wall fish, Single floor, interior (on non-insulated wall)	\$55.00 each	
Wall Fish Single floor, interior wall insulation	\$75 to \$125 each	
Roof access above one-story level or special laddering starting at;	\$40.00	
Crane	Per Quote	
All other customer work not included above.	Per Quote	
Cabling (per foot after 100 ft)	\$1.00/foot	
Additional cable runs (up to 50 ft)	\$50.00	
Other		
Standard Disconnect - Equipment removal from structure	\$100.00	
Missed Appointment - Installer cannot wait more than 10 minutes	\$40.00	
Line-of-sight issues, no view of the southern sky or if installation service is cancelled	\$40.00	
after the installer has arrived at the desired location at the agreed upon date and time		
Service Call (non-warranty work)	\$59/hr + parts	
Mileage over 35 miles	\$1.00 per mile	
Commercial Installations start at	\$100.00	
Non-penetrating roof mount starting at	\$150.00	
Second story Installations start at in addition to standard installation	\$150.00	
Removal of existing dish of any size Starts at	\$50.00	