



RYAN COTE

GRAPHIC DESIGNER



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rcote9119@gmail.com

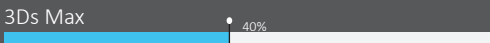
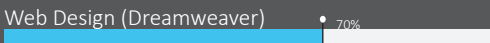
www.linkedin.com/in/Ryan-Cote911

+1 978 994 2475

About Me

I am a hardworking Graphic Designer with extraordinary creative thinking and project design abilities. Adept multitasker with the ability to bring simultaneous graphic design projects to completion with efficiency and accuracy. Able to work well independently or as a member of a professional graphic design team.

Professional Skills



Education

Bachelor in Graphic Design With 3D animation

Southern New Hampshire University

Anticipated graduation date: 12/23/18

Cumulative GPA: 3.37

Associates in Automotive Technology

Universal Technical Institute

Ford FACT Credentials

GPA: 3.13

Attendance: 97.79%

Experience

Retail Parts Professional

Advance Auto Parts

August 2016 – Present (1 year 8 months)

- Professional Sales and Commercial manager capable of supporting advanced Functions for both DIY and Commercial customers .
- Expert knowledge of store systems, advanced automotive system knowledge and automotive part knowledge.
- The ability for advanced identification, trouble shooting and project assistance for DIY/Commercial customers.
- The ability to source from numerous places including special order, FDO, second source, etc. In-depth knowledge of the store inventory and maintenance processes.

Retail Sales Associate

General Nutrition Center

Feb 2015 – Sep 2015 (8 months)

- Ensure high levels of customer satisfaction through excellent sales service
- Assess customers needs and provide assistance and information on product features
- “Go the extra mile” to drive sales
- Maintain in-stock and presentable condition assigned areas
- Actively seek out customers in store
- Remain knowledgeable on products offered and discuss available options
- Cross sell products
- Team up with co-workers to ensure proper customer service
- Build productive trust relationships with customers

Automotive Technician

Drew's Tire and Automotive

August 2013 – December 2014 (1 year 5 months)

- Examined work orders and discussed work with manager
- Performed regular vehicle maintenance tasks; oil changes, lubrications and tune ups
- Tested parts and associated systems to make sure that they are working accurately
- Identified mechanical problems of cars manually or by means of computerized diagnostic tools
- Replaced damaged parts of vehicle
- Repaired different parts of automotive systems
- Adjusted repaired systems to predefined specifications
- Informed clients on work performed, overall condition of vehicle and future repair requirements
- Followed checklists to make sure that all critical parts are inspected