

Short Paper

User Experience

In this short paper I will be discussing user experience along with its principles and concepts.

User experience is how a person feels when interfacing with a system. It used to be there was

only two things that were considered when creating a website; what the designer thought looked

awesome and what the client wanted. Now you have to take in account not only aesthetics and

client needs but is the website user friendly and engaging. Storytelling is a great example of

enhancing user experience. Knowing your audience is a key element of audience interaction.

Understanding how your audience use the internet is key. For example, users prefer quality and

credibility. Users are impatient and because of this they don't read they scan. They also want

instant gratification and have a tendency to move away from websites that don't provide this. If

your website can't provide this it is almost impossible to have a positive user experience. Once

you have a clear understanding of your audience, you can then tap into your audience's

emotions. Tapping into your audience's emotion gives you the ability to draw on elements that

are familiar to them. Design patterns is an important element of audience interaction. Once you

know your audience you can design a pattern that keeps your audience engaged.

As I sit back and reflect on user experience I realize there is a lot that goes into making sure your

website is engaging to your audience. It's not just aesthetics and what the client wants; you know

have to take in account design patterns, storytelling, your audience's emotion, user friendliness

and the small window of time you have to get your audience's attention.